

PROJECT NO. 20400

SECTION 271 COMPLIANCE	§	PUBLIC UTILITY COMMISSION
MONITORING OF SOUTHWESTERN	§	
BELL TELEPHONE COMPANY OF	§	OF TEXAS
TEXAS	§	

ORDER NO. 33

APPROVING MODIFICATIONS TO PERFORMANCE REMEDY PLAN AND PERFORMANCE MEASUREMENTS

This Order, as issued by the Public Utility Commission of Texas (Commission), approves modifications to the Performance Remedy Plan (Plan) and Performance Measurements (Measurements) included in Attachment 17 to the Texas 271 Agreement (T2A) as recommended by Commission Staff or agreed to by the parties. The revised Measurements shall be designated as Version 2.0 and shall supercede Version 1.7. The revisions to both the Plan and the Measurements shall be incorporated by Southwestern Bell Telephone Company (SWBT) into Attachment 17 to the T2A and filed by June 15, 2001. Attachment 17, as revised by this Order, shall supercede the previous version of the document. The required changes are identified in the attached matrix.

Version 2.0 and any revisions to the Plan included in this Order shall become effective July 1, 2001.

Ordering Paragraphs

1. SWBT shall file a revised Performance Remedy Plan and Version 2.0 of the Performance Measurements by June 15, 2001. The revised Plan and Performance Measurements shall contain all of the modifications contained in the matrix, including the modifications to the proposed measures attached to the matrix.

2. SWBT shall also file revised appendices to the Performance Remedy Plan within the same time frame.¹ The revised appendices shall reflect the Commission's changes to the Plan and to the Performance Measurements.

SIGNED AT AUSTIN, TEXAS the _____ day of May, 2001.

PUBLIC UTILITY COMMISSION OF TEXAS

PAT WOOD, III, CHAIRMAN

BRETT A. PERLMAN, COMMISSIONER

¹ There are two appendices in Attachment 17 to the T2A that are titled, "Measurements Subject to Per Occurrence Damages or Assessment with a Cap" and "Performance Measures Subject to Tier-1 and Tier-2 Damages Identified as High, Medium and Low."